



Tethrd offers a 30 day return/exchange policy* for any of our products in excellent, unused condition, and a 1 year manufacturer warranty** against defects with original receipt. Refunds will be issued to the payment method used on the original order.

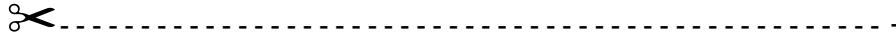
*Policy details on the right

**If you have a defect or warranty return, please contact Tethrd directly to initiate the process.

Call (612) 605-7782 [9am - 3pm CST M-F] OR Email hello@tethrdnation.com with the subject line RETURN WARRANTY

For returns or exchanges, please complete the form below and include it in your package. Mail product to:

Tethrd Returns
2196 LIBERTY LN.
EAGAN, MN 55122



Please include this section with your return.

Date: ____/____/____

First and last name on the order: _____

Order #: _____ Your phone or email: _____

Return requesting refund

Exchange

Saddle: (Please check the new saddle you want)

Phantom

Menace-Large

Phantom
-XLarge

Menace-XLarge

Menace-
Medium

ESS

Different product: (Please specify what product you want in exchange)

Warranty/Defect (Please describe the defect): _____

Please allow 7-10 days processing time.

Returns and Exchanges

- Claims must be made within 30 days of delivery.
 - Claims made after the 30 days are at the discretion of Tethrd.
- Product must be received within 14 days of claim.
- Product condition will be inspected to determine eligibility for exchange or return.
- Accepted returns will be refunded to the payment method used on the original order.
- New exchange items will be shipped after returning exchange items are delivered and accepted.
- All returned items must be in excellent condition with original packaging.

Warranty Returns and Exchanges

- Claims must be made within 1 year of purchase date.
- Product condition will be inspected to determine eligibility for warranty exchange
 - Misuse and/or standard wear-and-tear will not be accepted as warranty
- A photo of the defect is required when making your claim.